

Still Charming Consignment Agreement

Still Charming is a consignment resale and upscale thrift business that exists only to raise support for the amazing young men who work to call House of Eli their home. All proceeds benefit the house and the young men who carry out much of the work.

Still Charming is operated by House of Eli, a 501 (c) 3 non-profit organization, and all proceeds are for the benefit of House of Eli.

Furniture & Home Décor General Terms

- Furniture requires pre-approval by Tawni Hodge via text (903) 815-9792 (large items such as couches, tables, end tables, mirrors, desks, chairs, etc.)
- All items must be of good quality, in excellent condition, assembled, clean, odor/pet free and ready for resale. Items that arrive with damage, sun fading, wear or odor (smoke, pet, mildew, etc.) will not be accepted and may be refused at any time. **We are not responsible for delivery charges if an item is refused due to a condition issue or if an item was not pre-approved.** You will be notified if you have item(s) that we are unable to consign due to condition or style issues. Refused items must be claimed within 48 hours, else they will be donated or disposed of.
- Any item that is not in “ready to sell” condition and requires extra cleaning, vacuuming, needs touched up or has missing bulbs, batteries or hardware will be charged a cleaning fee of \$25.00 and/or supply replacement fee that will be deducted from the consignor’s portion of the proceeds from the sale.
- All items consigned with Still Charming remain the property of the consignor. While all reasonable efforts will be made to keep consigned items clean and safe from damage; Still Charming is not responsible for LOSS or DAMAGE to articles from fire, water, theft, damages, or other casualty. Please ensure that all items are covered under your homeowner’s policy or such other insurance as you deem appropriate.
- This agreement may be revised at any time by Still Charming. This agreement’s terms and conditions shall be applied to any item(s) accepted prior to any revisions. Still Charming may require Consignor to execute a new agreement and/or addendum to continue the relationship established by this agreement.

Furniture/Home Décor Pricing & Consignment

- Pricing is established by Still Charming based on the brand, style, condition, age, and market demand for an item. Consideration is given to the original purchase price if known, however, the final item pricing is based on current resale/market value of an item.
- Any item that sells for more than \$300, it is a 50/50 consignment split (less any fees associated with the sale, example credit card fees.)
- The consignment period begins when the item is priced and available for sale. This date is different from the intake/arrival date due to how backed up we are checking items in.
- **Furniture: 120-day** consignment period.
 - **Home Décor: 90-day** consignment period.
 - **Holiday/Seasonal: 60-day** consignment period.
- We may discount the item as the period progresses depending on interest of the item. We will only return unsold items that we have priced at \$100 or more for pick up at end of consignment period.
- Requests to reclaim and remove item(s) prior to the end of the consignment period are subject to a restocking fee of 30% of the starting price. This is payable prior to the item(s) being picked up.
- Still Charming has the exclusive right to sell all accepted items. Consignor may not cross-post or conduct simultaneous, private, or marketed sale of any item(s) while they are under contract with Still Charming. Consignor may not use Still Charming’s business premises, photos, inventory links, marketing materials, social media postings, or parking lot to conduct his/her own sales effort for any items or services. Still Charming reserves, the right to seek commission on unauthorized sales.

Clothing & Accessories Consignment Requirements

- All consignment items must be on non-returnable hangers. Must come in clean, pressed and ready to display
- You must have 5 pieces of CLOTHING to open an account
- Items must be **CUTE, CLASSY, AND/OR CONTEMPORARY –In style (within two years), like new, designer and better-quality items.**
- Items must meet seasonal guidelines.
- Items must have a size tag and the brand must be identifiable.
- Every effort is made to carefully inspect items upon check-in, however, if something is missed—stains, or it is in need of repair, the item will be automatically donated or discarded based on the condition of the item.

Clothing Consignment Terms

Consignors receive 40% of the selling price or 50% if used as store credit.

- Checks are processed for in-store pick-up **on the 15th or the first business day after the 15th** of each month for the previous month's sales for balances over \$25.00. Payouts are available for pickup in person at Still Charming during business hours. We can mail if need be, but our preference would be in store pick up. (Example: Items sold in September will pay out the first day of November.) If you choose an in-store credit, those may be used as soon as they are posted to your account. If an account is inactive for 18 months or if payment is not claimed or cashed within 180 days, and after reasonable efforts to contact the payee, the funds may be treated as a charitable donation to House of Eli, subject to applicable state law.
 - Balances less than \$25.00 will be carried forward until the total reaches or exceeds \$25.00 for checks to be issued.
 - Balances less than \$25.00 are always available to be used as store credit. No cash settlements tendered.
- Still Charming's consignment agreement is for a 90-day period for all clothing, shoes, and accessory items. Items will be priced by Still Charming employees and items will be discounted at our discretion.
- Still Charming is not liable for lost, damaged or stolen merchandise.
- If a consignor asks to pull items before the 90-day consignment period is complete, there will be a \$25 fee applied to the account.
- Items not SOLD may be pulled from the sales floor by the consigner in the last week of their consignment period. Unclaimed items will become the sole property of Still Charming.
- Items may be donated in lieu of consignment since Still Charming is operated by House of Eli, a 501 (c) 3 non-profit organization, and all proceeds are for the benefit of House of Eli.

No Appointment Necessary to Consign:

- **Drop & Go:** Consignors may agree to leave personal belongings with Still Charming for inspection later in the day. Staff will notify the consignors of any pass items and consignors may choose to donate or pick up passes. Consignors must pick up pass items by closing time the following business day.
- Calling ahead is encouraged (903) 357-5256

We accept the following:

- Women's Adult sizes
- Designer handbags and accessories
- Jewelry
- Limited Women's Shoes
- Selected Vintage Apparel-Dresses, Jackets, Shoes, Jewelry, Handbags
- Formal wear
- NO KIDS OR MENS CLOTHING/SHOES ACCEPTED

Some of the Brands We Love—

- ❖ Anthropologie, Calvin Klien, Coach, Dior, DKNY, Ferragamo, Free People, Gucci, James Avery, Kendra Scott, Lululemon, Michael Kors, Matilda Jane, Nike, Under Armour, Dillards, Macy's, Bloomingdale's, Nordstrom's or comparable brands.

Please, NO discount labels such as:

Aeropostale, Cato, Forever 21, H & M, JCP, Jolt, Rue 21, Romwe, Time and Tru, Amazon, Lulu, SHEIN, etc...

Consigner Information:

Name: _____

Date: _____

Address: _____

Phone: _____

Email: _____

Donate unsold items: Yes _____ No _____

Please list any items to be returned after consignment period, that Still Charming as assigned a resale value of \$100 or more.

I understand and agree to the terms of this consignment contract.

Signature: _____